

OPENING UP DREAMS AGAIN!

{Last Revised on July 20, 2021}

*As you are aware, COVID-19 has created a unique situation that is rapidly changing, especially as it relates to travel. The response varies by community with state and local authorities updating their guidelines often. This means some parts of the country might have different guidelines than others. Always check with the state and local authorities where you are, and where anyone might be traveling, to determine any restrictions. **Your chapter must abide by those restrictions AND what is outlined in this document before considering dream fulfillment.** If this is not the case, due to an end-of-life scenario or other circumstances, reach out to National Headquarters immediately.*

We are all eager to start granting dreams once more but we must put into place guidelines for the safety of our dream families and volunteers. This document provides that guidance. Please read the below list in its entirety as it relates to all dreams and then use the following pages for directions of how to proceed with the different dream requests. It is only necessary to read the requests that pertain to you.

Note: The highlighted portions of this document were updated on the last revision.

As part of dream fulfillment, chapters must:

- Speak to the dream family specifically about COVID-19 with the agreement they are comfortable with proceeding with the planning of a dream. This conversation should include two volunteers.
- If the Medical Authorization Form was completed prior to March 2020, this form must either (1) be completed again by the treating physician or (2) have the physician sign and date the already-completed form. This is for travel dreams only.
- Receive an updated General Liability Release Form that is part of the Dream Factory Application. This has been revised to include specific language about COVID-19.
- Unless the vote was after May 1, 2020, your chapter board must vote for approval of any travel dreams. This includes dreams that were postponed. This can be a digital vote. If this occurs between official chapter meetings, make certain to document the vote in your next chapter minutes.
- For travel dreams, all travelers must have face masks.
- In situations where volunteers are in direct contact with dream families, social distancing should be followed as recommended and face masks worn.
- It is also our recommendation (but not required) that all screenings of dream families be done in a non-face-to-face setting. To implement this recommendation, use the Screening Guidance (Non-Face-To-Face) as a reference. This document can be found in the volunteer section of the website under Procedures.

If any dream family is adamant about a trip prior to the dates outlined in this document, or if a family decision goes against any other part of this document, then reach out to National Headquarters. This also assumes the Medical Authorization Form is signed by the doctor and your chapter agrees. These will be handled on a case-by-case situation.

Orlando Theme Parks

Below are the direct links for COVID guidelines for the three major Orlando theme parks. If your dream family visits any additional park(s) then make certain to check the COVID protocols. Also, "Disneyworld" includes all four Disney parks: Magic Kingdom, Animal Kingdom, Hollywood Studios and Epcot.

Disneyworld

For the comprehensive list of all precautions at the Disneyworld parks, please visit the direct link <https://disneyworld.disney.go.com/experience-updates/>

Universal Studios

For a comprehensive list of all precautions at Universal Studios, please visit the direct link <https://www.universalorlando.com/web/en/us/plan-your-visit/safety-faqs/theme-parks>

Seaworld

For a comprehensive list of all precautions at Seaworld, please visit the direct link <https://seaworld.com/orlando/park-info/park-safety/>

Give Kids The World Dreams

Great news! The GKTW Village is officially open! The online portal allows reservations for the rest of 2021 and all of 2022! The Village has currently increased from 15% capacity (25 villas) to 60% (100 Villas) and in January 2022 will increase to 100% capacity (166 Villas). For the rest of 2021, all families must check in on Sundays and check out on Saturdays. Starting in January 2022, families can check in and check out any day of the week. Please check out the GKTW website at www.gktw.org for more information.

Additionally, Disneyworld is offering 3-day tickets to families, and both Seaworld and Universal Studios are offering 1-day tickets. There are other theme park options, as well, but those are the major Orlando parks.

Additional GKTW Updates:

- The safety precautions that are in place at the Village may include mandatory mask wearing, social distancing, handwashing and frequent cleaning. Temperature checks are no longer required and social distancing has decreased from 6-feet to 3-feet.
- The updated GKTW forms are now available in the volunteer section of the website using password 1234. Please use these for all GKTW dreams moving forward - even the ones postponed and rescheduled. These can be found under the Forms section, and includes 9 separate forms labeled GKTW Form 1-9. Also, the document GKTW Reopening FAQs is also included in this section and has a lot of useful information.
- Once a reservation is confirmed with GKTW then the family will receive instructions via email on how to set up their theme park tickets. This will include the need to create a WDW My Disney Experience account online.
- For the non-comp travelers (those who are not the dream child, parents or siblings living at

home), these are no longer guaranteed and will be handled on a case-by-case basis. There will be no outside visitors allowed.

- If you have a family who was scheduled to stay at GKTW but postponed, then once logged into the online portal then click on Reschedule Wish. You will then be able to select another date for the family.
- There will be no offsite reservations at this time. The only exception would be if you have a rush dream due to the child's medical condition.
- If a dream child, or another family member, shows any COVID symptoms or becomes ill during the trip then GKTW will work with the family and the Dream Factory contact to find the best solution. If needed, GKTW will pay for the expenses to test the family members for COVID. Additionally, GKTW will make accommodations with the family to stay quarantined at the Village for as long as necessary, including up to 14 days, and at no expense to the chapter. If the family has a vehicle rental from GKTW and they need to drive home instead of flying home then the family can return that vehicle to their home location, as well.

Non-GKTW Dream Requests!

Following are the requirements for specific dream requests that are non-GKTW. If your chapter has a request that is not mentioned below, please reach out to National Headquarters for guidance. Also keep in mind that if the dream family is not comfortable with travel in the foreseeable future then the child can change dreams.

Trips to Orlando that are non-GKTW

- Your chapter can make any reservations to the Orlando area. All of the major Orlando theme parks are opened but with restrictions.
- This is with the understanding that if at any time it is announced that the theme parks will not be opened at the time of travel, then the trip will be postponed.
- Your chapter must also follow all other guidelines in this document.
- Please take all necessary steps to ensure a plan is in place for a postponement. Also, the dream family should be aware of this.
- Your chapter and the family should be aware of all restrictions at the theme parks the family will be attending before booking and again before traveling as these restrictions might change.
- The Holiday Inn Resort Waterpark is scheduled to open in August 2021. At that time, its capacity will be 250 rooms available out of its 777. For the Dream Factory rate, this will be \$139 nightly rates for Fridays and Saturdays and \$119 nightly rates for Sundays through Thursdays. The resort and parking fees will be waived. If you have a family who is interested in staying at the HIR Waterpark, then email tommie.kendall@dreamfactoryinc.org. Due to limited availability and no online system set up to schedule the Dream Factory families at this time, all requests should go through Tommie at HQ until further notice.
- The Sunshine Foundation Village remains closed. Once Sunshine is available then this document will be updated with additional information.
- HQ does have a contact with a condo in the Orlando area that your chapter "might" be able to utilize at a cost. This is the Legacy Vacation Resorts. Email tommie.kendall@dreamfactoryinc.org for more information about the condo or to make a request.

Trips to a beach

- If the travel restrictions and other recommendations are followed for both the area the family is traveling from and the area the family is traveling to, then you can proceed with planning.

- Your chapter must also follow all other guidelines in this document.
- Please take all necessary steps to ensure a plan is in place for a postponement in case the situation changes. Also, the dream family should be aware of this.
- Your chapter and the family should be aware of all restrictions to the area the family will be attending before booking and again before traveling as these restrictions might change.

Trips in the states but not to a beach

- If the travel restrictions and other recommendations are followed for both the area the family is traveling from and the area the family is traveling to, then you can proceed with planning.
- Your chapter must also follow all other guidelines in this document.
- Please take all necessary steps to ensure a plan is in place for a postponement. Also, the dream family should be aware of this.
- Your chapter and the family should be aware of all restrictions to the area the family will be attending before booking and again before traveling as these restrictions might change.

Trips out of the states

- At this time, if your chapter has a request for out of the states, and the chapter believes this should be considered, then reach out to National Headquarters.
- You should have a conversation with the dream family about this situation and if they would rather choose another dream.
- Once trips outside of the country are able to occur then you must be mindful of the requirements to enter another country and to re-enter the United States, such as vaccinations, etc.

Cruises

- The recommendation is for no cruises at this time.
- However, if the dream family is persistent in their desire for a cruise this year, and your chapter is comfortable with a cruise, then the specific cruise chosen must have been in service to the general public for at least an one-month period.
- This would allow us to use data to make certain there are no issues with that particular cruise prior to our dream family traveling. For instance, if a specific cruise starts operating normally on Jan. 1, 2022 then the travel dates for that cruise cannot be until at least April 1, 2022.
- Your chapter can actually book the cruise at any time, as long as the travel dates are after that one-month window and with the understanding that this could be postponed and with plans in place to do so. Also, the dream family should be aware of this.
- Also be mindful that while the cruise might be an option, the actual excursions during the cruise might not. This would significantly impact the experience.
- Your chapter must also follow all other guidelines in this document.
- Your chapter and the family should be aware of all restrictions on the cruise before booking and again before traveling as these restrictions might change.

Sporting events/concerts

- At this time, concerts and sporting events are mostly either canceled or at very limited capacity, and it is not certain when these will reopen to the general public. Because of this, these dreams are mostly needed to be on hold.
- Please have a conversation with the dream family about this situation and if they would rather choose another dream.

- As part of the dream planning, your chapter must follow all the other guidelines in this document.

Shopping sprees

- As long as all safety guidelines are followed, shopping sprees are allowed at this time. These can be virtual shopping sprees or in-store.
- Your chapter should continue to follow the \$1,000 plus \$100 per age spending limit rule.
- If your volunteers have direct contact with the dream family as part of this experience, then make certain all precautions in social distancing are in place.
- As part of the dream, your chapter must follow all the other guidelines in this document.

Room makeovers

- Any dream that involves room makeovers may occur at this time if the National Home Builders Guidelines and all other state and community guidelines as they relate to COVID-19 are followed.

Outside play equipment

- This is a dream request for an outside playground at a family residence or any other outside play equipment. Follow the National Home Builders Guidelines and all other state and community guidelines as they relate to COVID-19.

This document was last updated on July 20, 2021. Changes will be made accordingly. The most-recent document can be found in the volunteer section of the website (using password 1234) under Dream Guides & Program Services and titled, Opening Up Dreams Again.